

MEETING DATE: 01/28/26

AGENDA ITEM SUMMARY

Subject: Ambulance Services

Background Summary: Trout

The City of Charles City currently contracts with American Medical Response (AMR) to provide ambulance services. The existing services agreement is scheduled to expire on July 1, 2026, creating an opportunity for the City to evaluate options for the continued provision of ambulance services.

Emergency Medical Solutions LLC has submitted a proposal to conduct an Ambulance Service Feasibility Study to provide an objective evaluation of the City's current and future ambulance service needs and potential service delivery models.

The proposed feasibility study would analyze historical and projected EMS call volume and transport data; evaluate viable service delivery options, including City-operated, fire-based, third-service, and private contracting models; and assess both 9-1-1 ambulance services and the feasibility and demand for interfacility transfer (IFT) services within the region.

In addition, the study would evaluate start-up and ongoing operating costs associated with transitioning to a City-operated ambulance service, provide high-level projections of potential ambulance transport billing revenue, and identify comparable communities and organizational models for reference, including staffing structures and pay scales.

At the City Council's direction, the City Administrator discussed the proposed feasibility study with the Floyd County Board of Supervisors to explore a potential partnership and cost-sharing arrangement. The City Administrator presented to the Board of Supervisors at their regular meeting on January 20 and is seeking to share the results of that discussion with the City Council.